

## What happens during your period of notice

Moving house always means you have to think about and organise a great deal in the time left. Here is information about some of the most important things you need to remember before your move. We at Lulebo hope you have enjoyed and felt comfortable in your flat and we wish you all the best at your new address.

**Giving notice to end a tenancy agreement** is done either by digital signature or in writing and is always binding. The period of notice is stated in your tenancy agreement. When you give notice of leaving your flat, your tenancy agreements for parking spaces and stores are automatically ended with the same period of notice.

**Tenants may not be given earlier** access to a flat that is under notice via Lulebo. The current tenant can however give the new tenant power of attorney and the right to sign for flat keys and other keys belonging to the contract earlier than that stated in the tenancy agreement. Before doing this you should find out what applies as regards responsibility, insurance and so on.

**To avoid unnecessary vacancies** Lulebo chooses at random a number of flats that are under notice for early pre-inspection. If your flat under notice is selected, Lulebo will contact you shortly after notice is given to agree on a time for pre-inspection.

As a current tenant, under Section 26 of the Rent Act you are obliged to show the flat to interested/future tenants during the first weeks of the period of notice. All interested parties who have been offered a viewing will be given your contact details by Lulebo and they themselves contact you to agree on a time that suits both parties.

If you have had Lulebo as your Internet provider you do not need to do anything in connection with moving out. If you have paid for other services or chosen another Internet provider than the one included in Lulebo's rent you must remember to cancel or order relocation of your subscription(s) to your new address.

If you have activated the television services and channel packs that are included in Lulebo's rent you need to contact Telia to deactivate these fibre services so that whoever moves in at the address can activate the services under their name. If you have bought other TV services or chosen other TV providers you must remember to cancel or order relocation of your subscription(s) to your new address

Naturally, you take with you any extra equipment that belongs to you. Please leave the media converter that was in the media cabinet when you moved in.

**Inform Luleå Energi that you have given notice** of leaving your flat and that you need a new subscription at your new address. Note that you pay both network charges and electricity consumption in the flat up to and including the date given as the end of the period of notice.

In connection with giving notice you need to contact your caretaker to make an appointment for the final inspection. Please do this as early as possible so that you can choose a time that really suits you.

**Excessive wear and tear, damage and cleaning** not approved in the final inspection are later debited. It is an advantage if you yourself can be present at the inspection to discuss any damage.

**No later than 12 noon on moving-out day**, the flat must be emptied, cleaned and finally inspected and approved by Lulebo. All keys and tags which you have signed for during your tenancy must also be returned.

Contact our Customer Centre in good time if you are unsure how many keys you have signedfor or if you are certain that you do not still have all the keys and tags. In that way you will make the arriving tenant's move simpler safer and more pleasant.



Lulebo's Customer Centre helps you from queue to contract and for as a long as you are our tenant 0920-23 67 00

kl. 07.15-15.30 (1/5-31/8: kl. 07.15-14.30) kundcenter@lulebo.se

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Scan the code to read more about this on our website.